

GXBANK 1,000,000+ MALAYSIAN DREAMS: CAR INSURANCE CASHBACK CAMPAIGN FREQUENTLY ASKED QUESTIONS

QUESTIONS	ANSWERS
What is this campaign about?	The GXBank 1,000,000+ Malaysian Dreams: Car Insurance Cashback Campaign (“ Campaign ”) is organised by GX Bank Berhad (“ GXBank ”) in collaboration with Zurich General Insurance Malaysia Berhad (“ Zurich ”) and will run from 4 November 2025 to 30 April 2026 (both dates inclusive), or once the Maximum Cap as defined below is reached, or such other duration as may be determined by GXBank from time to time with prior notice to you (“ Campaign Period ”).
Am I eligible to participate in this campaign?	All individual customers of GXBank with a GX Account who have successfully fulfilled the funding requirement for GX Account verification.
Who is not eligible for the campaign?	The following persons shall not be eligible to participate in this Campaign: <ol style="list-style-type: none"> 1. Customers whose GX Account is terminated, closed, suspended, delinquent or unsatisfactorily conducted as determined by GXBank within the Campaign Period; 2. Individuals who are or become mentally unsound, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them; or 3. Individuals below the age of eighteen (18) years.
How can I earn the Campaign Rewards?	<p>(a) Reward Category 1 (RM 50 cashback)</p> <ol style="list-style-type: none"> 1. In the GX App, tap on the Car Insurance icon under the Discover menu and enter your vehicle details as prompted; 2. Select and purchase a car insurance policy (“Z-Driver”) with a gross premium (amount after deducting No Claim Discount (“NCD”), excluding road tax, road tax service fee, SST, stamp duty) of between RM 500.00 to RM 999.99 and authorise the payment deduction via GXsecure authentication; and 3. The Z-Driver policy must be successfully issued (i.e. a push notification and email will be sent to you from GXBank confirming successful issuance). <p>(b) Reward Category 2 (RM 75 cashback)</p>

	<ol style="list-style-type: none"> 1. In the GX App, tap on the Car Insurance icon under the Discover menu and enter your vehicle details as prompted; 2. Select and purchase a car insurance policy with a gross premium (amount after deducting NCD, excluding road tax, road tax service fee, SST, stamp duty) of between RM 1,000.00 to RM 1,499.99 and authorise the payment deduction via GXsecure authentication; and 3. The Z-Driver policy must be successfully issued (i.e. a push notification and email will be sent to you from GXBank confirming successful issuance). <p>(c) Reward Category 3 (RM 100 cashback)</p> <ol style="list-style-type: none"> 1. In the GX App, tap on the Car Insurance icon under the Discover menu and enter your vehicle details as prompted; 2. Select and purchase a car insurance policy with a gross premium (amount after deducting NCD, excluding road tax, road tax service fee, SST, stamp duty) of more than RM 1,500.00 and authorise the payment deduction via GXsecure authentication; and 3. The Z-Driver policy must be successfully issued (i.e. a push notification and email will be sent to you from GXBank confirming successful issuance).
<p>What is the Maximum Cap for the Campaign Rewards</p>	<p>The Campaign Rewards for this Campaign are strictly limited to the first 776 successfully purchased policies during the Campaign Period on a first-come, first-served basis ("Maximum Cap"). This Maximum Cap is an overall limit for the entire Campaign and applies across all Reward Categories. Once this Maximum Cap has been reached, GXBank reserves the right to immediately cease awarding any further Campaign Rewards and/or end the Campaign entirely, without prior notice. Your eligibility to receive any Campaign Reward is therefore subject to its availability under this Maximum Cap.</p>
<p>What is the campaign period of this offer?</p>	<p>4 November 2025 to 28 February 2026 (both dates inclusive)</p>
<p>When and how will I receive this Campaign Reward?</p>	<p>The Campaign Reward will be credited in 2 parts (Enrolment + Bonus) to the Eligible Customer's GX Account on the next day (T+1) following the successful fulfilment of the Qualifying Criteria. Notwithstanding the foregoing, in exceptional circumstances (including but not limited to system delays, technical issues or verification requirements), the crediting of</p>

	the Campaign Reward may take up to fourteen (14) calendar days from the date of fulfilment.
Where can I find the full terms and conditions for the campaign?	Please refer to Campaign terms and conditions here .
How many times can I receive the Campaign Rewards?	There is no limit to the number of times an Eligible Customer may receive the Campaign Reward during the Campaign Period, provided that Maximum Cap has not been reached.