

Dear Valued Customers

Hope you have been well. Our almost 1-year old heart is bursting with the support you have given us; we have taken quite a journey together:

- More than 800,000 Malaysians like you, earned almost RM29mil through our competitive p.a. daily interest rate.
- More than 50% of you with Savings Pockets are putting away money for rainy days.
- Almost 26,000 Malaysians protected themselves from unauthorised transactions through our Cyber Fraud Protect.

Important updates

Thank you for trusting us, it means the world to us and we would like to keep that trust. So we would like to be upfront with you on some of the changes that we will be doing as we grow to be 2-years old.

- We will need to adjust our **interest rate to 2.00% p.a. for Main Account and Savings Pockets effective 1 October 2024**. This will continue to be credited daily.
- We also will be revising our GX Card **unlimited 1% cashback programme, effective 6 November 2024**.

These changes we are making are to enable us to bring you more.

Keeping your trust

We are working on other innovative products and features to continue supporting you like our GX FlexiCredit, as well as financing solutions supporting small businesses in Malaysia. We will keep you updated on this front.

The true test of love is the ability to have honest and open conversations - we hope that by being upfront with you, we show our commitment to building a lasting relationship.

If you have any questions or concerns, please reach out - we're always here to listen.

Sincerely,

GXBank