

GXBank 1,000,000+ Malaysian Dreams: Business FlexiLoan First Month Interest Rebate Campaign - Frequently Asked Questions (FAQ)

Effective: 27 November 2025

No.	Question	Answer
1	What is this campaign about?	The GXBank 1,000,000+ Malaysian Dreams: Business FlexiLoan First Month Interest Rebate Campaign (“ Campaign ”) is organised by GX Bank Berhad (“GXBank”) and will run from 27 November 2025 to 31 March 2026 (both dates inclusive), or such other duration as may be determined by GXBank from time to time with prior notice to you (“ Campaign Period ”).
2	Who is eligible to participate in the campaign?	This campaign is open to all GXBank Business Banking customers of GXBank as stated below: <ul style="list-style-type: none"> a. Successfully open and activate their GX Biz Account and; b. Active GX Biz FlexiLoan limit with GXBank during the Campaign Period.
3	What are the Campaign Rewards?	First Month Interest Rebate (“ Campaign Reward ”), which shall be equivalent to the total interest charged on your first drawdown for the first thirty (30) calendar days immediately following the drawdown date.
4	How can I earn the Campaign Rewards?	To be eligible for the Campaign Rewards, you must fulfill the following criteria: <ul style="list-style-type: none"> a. Make first drawdown within (5) calendar days of the loan account activation date; b. Utilize a minimum drawdown amount is greater than and/or equivalent to 50% of the approved credit limit in a single transaction during the Campaign Period; c. On-time repayment on its first scheduled due date; and d. Maintain the GX Biz Account and GX Biz FlexiLoan active and good standing throughout the Campaign Period.
5	What is the last sign-up period to qualify for the Campaign?	The final sign up period falls on 28 February 2026 (11:59pm). GX Biz FlexiLoan signs up after this date will not be eligible.

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6	What is the Maximum Cap for the Campaign Rewards?	Notwithstanding the duration between the GX Biz FlexiLoan drawdown date and the first scheduled installment payment due date, the maximum value of the Campaign Reward is strictly capped at the interest equivalent of thirty (30) calendar days.
7	When and how will I receive the Campaign Reward?	<ul style="list-style-type: none"> a. The Campaign Reward will be credited directly to the active GX Biz Account. b. The crediting will be executed at the end of the calendar month immediately following the month in which you completed the on-time repayment of the first scheduled GX Biz FlexiLoan instalment. c. You must maintain an active GX Biz Account in good standing upon the date the Campaign Reward is credited. If the Biz Account is closed or not in good standing on the crediting date, you will forfeit the Campaign Reward. <p>Important note: The first instance of the Campaign Reward crediting will commence no earlier than 28 February 2026. All crediting after this initial date will strictly follow the schedule outlined in para 6 (b).</p>
8	How many times can I receive the Campaign Rewards?	You can only receive the Campaign Reward one (1) time during the Campaign Period, provided you have met the customer eligibility and campaign criteria as stated in Question 2 and 4.
9	Who can I contact if I have further questions about this campaign?	For more information, enquiries, feedback and/ or complaints relating to this Campaign, please contact GXBank Customer Support via the chat in the GXBank App. Alternatively, you may call us at +603 7498 3188 or email us at ask@gxbank.my .