

FlexiCredit Limit Activation Reward Campaign - Frequently Asked Questions

Question	Answer
What is this campaign about?	The FlexiCredit Limit Activation Reward Campaign (" Campaign ") is organised by GX Bank Berhad and will run from 21 October 2024 to 31 March 2025 or as otherwise determined by GXBank with prior notice (" Campaign Period ").
Am I eligible to participate in this campaign?	<p>To be eligible for the Campaign, you must meet FlexiCredit's eligibility criteria and apply for a FlexiCredit Line. Here's what you need:</p> <ul style="list-style-type: none"> • Be an existing GXBank customer with an active GX Savings Account • Be a Malaysian citizen with a MyKad • Be between 21 and 64 years old • Have a minimum monthly income of RM1,500 • Be gainfully employed. Employment types such as housewife/househusband, retiree, or student are not eligible. <p><u>Important Note:</u></p> <ul style="list-style-type: none"> - Approval of your FlexiCredit application is subject to a thorough assessment of your profile and creditworthiness. Meeting the eligibility criteria does not guarantee approval.
What is the campaign reward and how can I earn it?	<p>Campaign Reward: One (1) RM20 cashback reward.</p> <p>Campaign Reward - Qualifying Criteria: To qualify for the Campaign Reward, you must:</p> <ol style="list-style-type: none"> 1. Be an existing GXBank customer. 2. Apply for FlexiCredit, receive approval, and activate the credit limit offered within the Campaign Period. <p><u>Important Note:</u></p> <ul style="list-style-type: none"> - If your FlexiCredit application is rejected, or if you do not activate your credit limit after approval, you will not receive the Campaign Reward. - The reward is limited to one (1) RM20 cashback per customer during the Campaign.
When and how will I receive the campaign reward?	The Campaign Reward will be credited to your GX Savings Account within the next two (2) days, after your FlexiCredit Credit Limit is activated for the first time.
Where can I find the full terms and conditions of this campaign?	You can find the full terms and conditions at https://www.gxbank.my/campaign-tnc
Who can I contact if I have further questions about this	You can contact GXBank Customer Support via the GX App Chat, +603 7498 3188, or email us at ask@gxbank.my .

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